



## Australian Government

### Aged Care Quality and Safety Commission

#### Decision to re-accredit service following a site audit

#### Service and approved provider details

<b>Name of service:</b>	Longridge Aged Care
<b>RACS ID:</b>	6069
<b>Name of approved provider:</b>	Naracoorte Home for the Aged Inc
<b>Address details:</b>	900 Attiwill Street NARACOORTE SA 5271
<b>Date of site audit:</b>	26 February 2019 to 27 February 2019

#### Summary of decision

<b>Decision made on:</b>	26 March 2019
<b>Decision made by:</b>	Philomena Mitolo, Assistant Director Operations, Adelaide Office Authorised delegate of the Aged Care Quality and Safety Commissioner (Commissioner) under section 76 of the <i>Aged Care Quality and Safety Commission Act 2018</i> to decide under section 41 of the Aged Care Quality and Safety Commission Rules 2018 (Rules) about the accreditation of a service.
<b>Decision:</b>	To re-accredit the service under section 41 of the Rules.
<b>Further period of accreditation:</b>	05 May 2019 to 05 May 2022
<b>Number of expected outcomes met:</b>	44 of 44
<b>Expected outcomes not met:</b>	N/A

This decision is published on the Aged Care Quality and Safety Commission's (Commission) website under section 48 of the Rules.



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#### Decision and reasons for decision

In accordance with the Rules, I have decided to re-accredit the service for a further period of three years. The service's accreditation will expire on 05 May 2022.

In making my decision, I have considered:

- the site audit report for the service
- the site audit report evidence for the service
- the consumer experience report
- information provided to the Commissioner and/or assessment team by care recipients and representatives
- information about the approved provider and service held by the Commission,
- whether Naracoorte Home for the Aged Inc will undertake continuous improvement in relation to the service, measured against the Accreditation Standards,

Based on the material before me, I am satisfied that the approved provider will undertake continuous improvement in relation to Longridge Aged Care, measured against the Accreditation Standards.

Based on consideration of all relevant material, I am satisfied that the approved provider is meeting the Accreditation Standards in respect of Longridge Aged Care.

#### Areas in which improvements are required to comply with the Accreditation Standards and the timetable for making improvements

As the approved provider met all expected outcomes in respect of Longridge Aged Care, there are no specific areas in which improvements must be made to ensure that the Accreditation Standards are complied with. The approved provider is, however, required to actively pursue continuous improvements in order to remain compliant with the Accreditation Standards.



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#### Assessment contact arrangements

In accordance with section 64 of the Rules, assessment contacts will be conducted in accordance with the arrangements outlined below, or at any other time (with or without notice).

Assessment contacts arrangements are as detailed below:

The residential service will have an assessment contact without notice, for the purpose of assessing the provider's performance against the Accreditation Standards.

#### Circumstances in which review audit may be conducted

A review audit may be arranged by the Commissioner if:

- the Commissioner considers, on reasonable grounds, that the approved provider may not be complying with the Accreditation Standards in relation to the service
- the Commissioner becomes aware that:
  - the approved provider of the service has notified the Secretary of a change of circumstances under the *Aged Care Act 1997*
  - a transfer of allocated places in relation to the service has taken effect
  - the premises at which the service is provided have changed since the service was last accredited or re-accredited
- the Commissioner considers that the approved provider has not complied with the arrangements for assessment contacts relating to the service
- the approved provider of the service has requested the reconsideration of a regulatory reviewable decision.

The Commissioner must arrange for a review audit of an accredited service if the Secretary requests the Commissioner to do so.

#### Applying for re-accreditation of the service

##### Next application for re-accreditation is due: 11 November 2021

An approved provider of an accredited service can apply to the Commissioner for re-accreditation.

The Commission will give an approved provider of an accredited service a reminder notice before the end of the period of accreditation of the service. The reminder notice will include a date by which the approved provider needs to make the application for re-accreditation.



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An application for re-accreditation form can be accessed on the Commission's website.

#### Notification to Department of Health

In accordance with the Rules, a copy of this decision will be provided to the Secretary of the Department of Health.

#### Reconsideration of decision

The approved provider of the service may request the Commissioner to reconsider the period of accreditation.

A request for reconsideration must be received by the Commissioner within 14 days of the receipt of this notification. This request must be in writing and set out the reasons for the request. A request for reconsideration may be sent by email to [reconsideration@agedcarequality.gov.au](mailto:reconsideration@agedcarequality.gov.au).

For more information about the reconsideration process please refer to the [Commission website](#).

#### Certificate of accreditation

A Certificate of Accreditation stating the period of accreditation of Longridge Aged Care will be sent to the approved provider within 28 days of this decision.

A handwritten signature in blue ink that reads 'Pmitolo'.

Philomena Mitolo  
Assistant Director Operations  
26 March 2019